

# THE SMART START-UP

#### THE PROGRAMME DESIGN **OVERVIEW**

The most successful businesses will balance analytical mastery and intuitive originality in a dynamic interplay that I call design thinking.

Roger Martin



This 6 module Programme aims to provide an overview of the process, challenges and opportunities with starting a new business...

The Smart Start-up draws heavily on the theoretical background formed at London Business School and Central Saint Martins, MIT and d.school. It taps into the Future of Work Research insights, and the best of story telling from my BBC years.

The programme also builds on my personal insights from creating and running start-ups. It is designed as a response to needs I have identified while mentoring young entrepreneurs.

#### THE SMART START-UP

#### SIX MODULES

You are the Founder(s)
Can you make it for real? Know
yourself-Have you got what it
takes.

Your Offer. You are the Salesman. Why would anyone part with his/her money for your product or service?

Your market, your customer segments. Customer discovery and Persona development.

Running your business. Your team, your resources, your activities.

Remain creative and Innovative. From a great idea to a great business. DT Process and tools for any challenge..

Your ecosystem. Creating your little black book. Your networks for learning, creating, developing new business.

01
YOU ARE THE CEO

### YOU ARE THE FOUNDER(S)

You are the CEO

Have you got what it takes?

More than the sum



You have taken your first big step. You are leading a new venture which will change the world. Congratulations!

Time to look at what it actually means. Have you got what it takes to make your venture a good business opportunity. It was great to come together at the bootcamp, but are you ready to work together to make it real?

Founders' dilemas. Alignement of purpose and vision.

## 02 YOUR OFFER

#### YOUR OFFER



- 1. You are the Salesman.
- 2 What pains or gains?
- 3. Get out and Interview, & Listen

You have come up with a brilliant idea for a product or service. Now you need to make some money. How do you get out and sell? At this stage, you are the best salesperson(s) for the job, whether you like it or not. What do you do?

You love to enumerate the features of your creation. How do you find out what it does for your customers? Is it a pain reliever or a gain creator? What's the story?

The only way to find out is to get out, meet, interview and LISTEN. What do you need to prepare to get out? What is the story that will make them part with their money?

# YOUR CUSTOMER

#### YOUR CUSTOMER



- 1. Macro considerations
- 2. Micro considerations
- 3. Get out of the building

How attractive is the market you have chosen? Facts and figures are necessary but not enough. Getting out of the building, meeting potential clients, understanding their needs and validating your idea is a must. How do you keep your eye on both macro and micro level assessments.

Questions to address: How do you identify the segment(s) you want to target. What did you hear your customers say? How do you create your customer archetype? How are they solving the problem at the moment? Why are you better than the competition?

# 04 RUNNING YOUR BUSINESS

#### YOUR TEAM



1. You are the Boss.

2 Your team

3 Your money

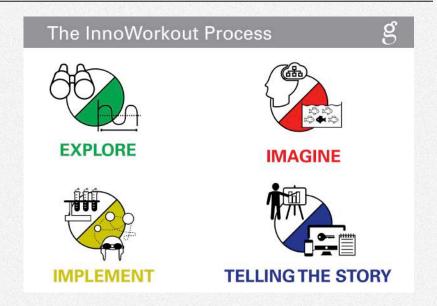
You are the boss! What does it mean? What key activities does your business involve? What key resources do you need to manage? Map your suppliers and partners.

How do you go about forming a great team and keeping them motivated? What knowledge and capabilities do you need to bring together.

How do you manage your costs? What's your business model?

### 05 FROM A GREAT IDEA TO A GREAT START-UP

#### FROM A GREAT IDEA TO A GREAT BUSINESS



1. Learn the mindset and process that takes you from challenges to innovative solutions.

3. Learn by doing and apply to your next challenge

You have a smashing innovative idea. You start! The road ahead is bumpy, uncertain and exciting. Everyday you will be faced with challenges and decision making. How do you approach them? What mindset, process can you use? What is your risk and failure profile?

This module gets you on a journey that leads you from challenge to solutions every time. If gives you a process and tools that you can use to tackle your next challenge, and the next.

# 06 YOUR ECOSYSTEM

#### YOUR ECOSYSTEM

Julia Soda-Cook

1.Ecosystems

2. Networks

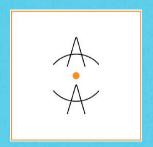
3. Be strategic about managing networks

Why ecosystems are important to run a successful business? Visualise your ecosystem.



What meaningful networks are you part of? What's your big ideas network? Who is in your posse? Who is in your regeneration network?

### THANKYOU



Albanian Innovation Accelerator

